

Summary

Established track record with 12+ years of experience in helping organizations to efficiently use their networks; ensuring that the design of an organization's computer site allows all of the components, including computers, the network, and software, to fit together and work properly. Also monitor and adjust the performance of existing networks and continually survey the current computer site to determine future network needs; as well as troubleshoot problems reported by users and by automated network monitoring systems and make recommendations for enhancements in the implementation of future servers and networks.

Contact Information

Alexandre Cavalcante Alencar
Av. Augusto dos Anjos, 220
Parangaba - 60720-600
Fortaleza - Ceará - Brazil
Celular: +55 (85) 9995-3302
E-mail: alexandre.alencar@gmail.com
Website: <http://www.alexandrealencar.net>
Weblog: <http://blog.alexandrealencar.net>

Objective

Be a member of your company and help to create better products and services.

Education

MBA IT Governance (2010-2011)
Bachelor in Computer Science (2003-2009).

Training & Certification

Microsoft Inc, Microsoft Online Services, Training
Scrum Alliance, Certified ScrumMaster, Certification
Scrum Alliance, Certified ScrumMaster, Training
EXIN, ITIL v3 Foundations, Certification
Linux Professional Institute, LPIC 101, Certification
Microsoft, 70-210 Professional, Certification
FastJob, Agile Project Management With Scrum, Training
FoxIT, ITIL v3 Foundations, Training
Profits, Software Sales Engineering Methodology, Training

VOffice, Asterisk Advanced Skills, Training
VOffice, Asterisk Fundamentals Skills, Training
Innovus, Overview Voice over IP and Telephony over IP, Training
F13 Tecnologia, Version Control With SVN, Training
F13 Tecnologia, Version Control With CVS, Training
F13 Tecnologia, PostgreSQL Server, Training
SEBRAE, Improving the Quality of Interpersonal Relations in Teamwork, Training
SEBRAE, Personal and Professional Marketing, Training
INSOFT, Object-Oriented Software Engineering Using UML, Patterns, and Java, Training
INSOFT, Developing Object Oriented Software With Java
Microsoft, Selling the Windows Server System Midsize Business, Training
Microsoft, Small Business Sales and Marketing Skills Assessment, Training
Microsoft, Microsoft Windows XP Hands On Labs, Training
Conectiva, Integrating GNU/Linux and Microsoft Windows Networks, Training
Conectiva, Network Security - GNU/Linux Firewall, Training
Conectiva, GNU/Linux Systems Administration II, Training
Conectiva, GNU/Linux Systems Administration I, Training
Microsoft, Microsoft Windows 2000 Hands On Labs, Training
Microsoft, Implementing Microsoft Windows 2000 Professional and Servers, Training
Microsoft, Microsoft Windows 2000 Network and Operating Systems Essential, Training

Skills

Working for the last 12 years with IT as responsible for network, infrastructure, system administration and team management with solid knowledge in business-focused technologies and best practices like ITIL, COBIT, PMBoK, SCRUM, BI, BPM, BPEL, SOA.

Extensive experience with GNU/Linux (Debian, Fedora, CentOS) and Microsoft Windows (NT/2000/2003/XP/Vista/2008) operating systems from using to installing, maintaining the systems, it's users and services. Hardware and networking skills. Skills with many free and open source software packages like Asterisk, Apache, Postfix, Cyrus IMAP, PostgreSQL, MySQL, OpenLDAP, Subversion and LTSP. I have some programming skills with C/C++, Java and Bash in object oriented and procedural paradigms.

I also attended many courses, seminars, forums and lectures as expectador, speaker and organizer.

I do participate actively in the free and open source software community through communities like Debian-BR-CE, PSL-CE and Asterisk Brazil, as well as contributions in various projects. I help to maintain OpenR2, a MFC/R2 digital telephony signalling library for Asterisk and others softswitch. I was the Portuguese Brazil leader translator for LTSP 4x docs and also contributed with some patch's. I am a member of organization committee of events like Festival Latinoamericano de Instalación de Software Libre and Forum Cearense de Software Livre that occur annually in the Fortaleza city.

Events and Presentations

Seminar discusses actions of free software at Government of Ceará - "CTO/CIO and Free Software" -

Speaker - Fortaleza/Brazil
CESOL 2008 - Viewer's - Fortaleza/Brazil
Second Seminar on IP Telephony with Free Software - Viewer's - São Paulo/Brazil
III Ceará Free Software Forum - Organization/Speaker - Fortaleza/Brazil
FLISOL 2006 - "IP Telephony with Free Software", "LTSP - Linux Terminal Server Project" - Organization/Speaker - Fortaleza/Brazil
II FIC Integrated Tecnology Week - "Introduction to GNU/Linux Operating System" - Speaker - Fortaleza/Brazil
II Ceará Free Software Forum - "LTSP - Linux Terminal Server Project", "CTO/CIO and Free Software", "IP Telephony with Free Software" - Organization/Speaker - Fortaleza/Brazil
2005 FLF Vacation Trainings - "GNU/Linux for beginners" - Instructor - Fortaleza/Brazil
VI International Free Software Forum - Viewer's - Porto Alegre/Brazil
I Center-South Free Software Expo - "IP Telephony with Free Software" - Speaker - Iguatu/Brazil
UNICE Guest Program - "IP Telephony with Free Software" - Speaker - Fortaleza/Brazil
II FIC Integrated Tecnology Week - "IP Telephony with Free Software" - Speaker - Fortaleza/Brazil
FLISOL 2005 - "LTSP - Linux Terminal Server Project" - Organization/Speaker - Fortaleza/Brazil
I Ceará Free Software Forum - "Linux Terminal Server Project" - Organization/Speaker - Fortaleza/Brazil
II Debian-BR-CE/UNICE Free Software Install Festival - "Linux Terminal Server Project" - Organization/Speaker - Fortaleza/Brazil
VI International Free Software Forum - Viewer's - Porto Alegre/Brazil
IV FLF SECOMP - Viewer's - Fortaleza/CE
INFOBRASIL 2004 - "Linux Terminal Server Project" - Speaker - Fortaleza/Brazil
Free Software Day - "Linux Terminal Server Project" - Organization/Speaker - Fortaleza/Brazil
RNP/POP-CE/UFC - Computer Network Security Management - Viewer's - Fortaleza/Brazil